

BCS LightControl Solution

Automated lighting solution for your club!

Tennis Australia has partnered with Barclay Consulting Services (BCS) to provide an automated lighting solution to tennis clubs, so courts can be used more often and for longer periods of time.

BCS Lighting is integrated with the ClubSpark softwarethat enablesplayers to simply book and pay online, and receive an 8-digit pin that allows them to turn on the lights to the tennis courts at the time of their booking.

Benefits of Igloohome Lock and BCS Lighting for the club:



Reduced administration impact to volunteers



Sustainability of venues



Attract occasional players to your club



No Internet connection required



Works alongside the Igloohome Lock to provide the ultimate cost-effective automated booking experience

Benefits to your members and occasional tennis players:



Courts are available for longer periods of the day



Access to the clubhouse or lighting box is no longer needed to turn on lights

For more information, read the BCS FAQs.

Reach out to your CDO/TDO to express your interest!

play.tennis.com.au



BCS Lighting FAQS

What is BCS Lighting and how does it work?

BCS Lighting is a system integrated with ClubSpark that allows players to book online and receive an 8-digit pin to switch on lights at the venue without needing access to the light switches or clubhouse. The lights will then turn off automatically once the booking is finished.

How do I set up BCS Lighting at my club?

An initial survey or questionnaire is completed to understand whether this lighting solution will work for your club based on the existing court lighting infrastructure. If your venue is suitable, you will be required to coordinate an electrical contractor to install the BCS Lighting equipment at your club.

Once installed, you can configure the equipment to suit your venue needs (e.g. light turn on times), then you will be required to connect the equipment with the ClubSpark software (Booking Module), so that pins are generated for bookings made online.

When a booking is made, how long does it take for the lighting pin to become active?

Instantaneously! If a booking has been made on the spot, the lighting pin associated to that booking will work straight away – no need to book hours in advance.

When does the lighting PIN turn on the lights?

Only when you want them to – you can configure what time the lights turn on for each month of the year. Even if a pin is entered, the lights won't turn on unless it has reached the configured time.

When do the lights turn off?

When you choose them to – you can configure the amount of time after each booking for the lights to turn off (e.g. 15 minutes after each booking).

How many court lights does the BCS Lighting control?

The BCS court light controller controls up to 4 light circuits – if more are needed an expanded version is available that controls an additional 4 circuits for a total of 8! You can install multiple BCS court light controllers at your venue, though each controller will need to be configured separately.

Is there a limit to how many BCS court light controllers I can integrate with ClubSpark?

No – ClubSpark can integrate with as many court light controllers as you need.

Please note, each controller requires a separate serial number to integrate with ClubSpark.

What are the costs?

The cost of a BCS Court light controller with 4 circuits is \$3,500 + GST. The expanded version (8 circuits) is \$3.800 + GST.

The equipment is purchased as supply only. You will also be responsible for the costs associated with installing the equipment by an electrical contractor. In addition, there is a \$99 + GST annual fee that is paid directly to BCS for the service and maintenance of the system.

Will my lighting PIN turn on all the court lights at the club?

No - only the circuit(s) associated to the court(s) that have been booked will activate and turn on the court lights.

The court to circuit mapping will need to be configured on the BCS light controller.

My BCS Lighting equipment has been vandalised, stolen, or has stopped working – what do I do next?

Contact Customer Support on 1800 752 983 or email play@tennis.com.au. Some elements are covered under warranty, others may incur charges, which will be explained during the issue resolution process.

Where can I find out more about BCS Lighting?

Our <u>Support Centre</u> contains user guides and a handy FAQ document, which can be downloaded <u>here</u>.